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PUBLIC TRANSPORT LIAISON COMMITTEE

Date: THURSDAY, 4 MAY 2017 at 7.00 pm

Committee Room 3
Civic Suite
Lewisham Town Hall
London SE6 4RU

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MEMBERS

Councillor Suzannah Clarke L
Councillor Liam Curran L
Councillor Alan Hall L

Members are summoned to attend this meeting

Barry Quirk
Chief Executive
Lewisham Town Hall
Catford
London SE6 4RU
Date: 25 April 2017



ORDER OF BUSINESS – PART 1 AGENDA

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The public are welcome to attend our committee meetings, however occasionally committees may have to consider some business in private. Copies of reports can be made available in additional formats on request.

MINUTES OF THE PUBLIC TRANSPORT LIAISON COMMITTEE MEETING

Tuesday 12 January 2017

PRESENT: Councillors Curran, Clarke, Hall, Simon Moss (Transport Policy and Development Manager), Sarah Assibey (Committee Support Officer)

Also Present: Carole Davis (TfL), Mike Gibson (Southeastern), Larry Heyman (Thameslink), Angeline Verrillo (Go Ahead London), Conrad Bunyan (Stagecoach), Jamie Williams (Stagecoach), David Mackenzie (Forest Hill Society), Isle Towler (Sydenham Society), Geoffrey Thurley (Ladywell Society)

1. Minutes

RESOLVED the minutes of the last meeting were noted and agreed as a correct record.

2. Declarations of Interest

No declarations of interest were made

3. Questions Regarding Rail Issues

Response to Question A)

The Committee looked through a written response to this question and summarised the following fundamental points:

- 13,000 took part in the GTR Timetable Consultation.
- Proposals for Sydenham line generated some negative feedback, which Lewisham also opposed.
- The Charing Cross/Waterloo East/ London Bridge service will not be reinstated until January 2018.

The Chair asked that it be noted that the second phase of the consultation for the GTR Timetable is due to take place in late spring/early summer. He requested that members be notified on when this is confirmed, so the committee can prepare, of which Larry Heyman should confirm.

Larry Heyman added that the proposal for the Sydenham line generated probably the largest amount of negative feedback in the whole consultation, which is good news for the Committee. Although the next stage cannot be preempted, he believes there may be a change to the original proposal when the second phase of the consultations launch. He strongly encourages that MPs and Councillors should remind GTR colleagues about the local views should they feel it necessary to do so.

Mike Gibson further commented on the franchise of the consultations, stating that there is some anticipation of the Department for Transport (DfT) consultation on the new Southeastern franchise- which should begin in February/March 2017-perhaps this is something Council would want to look into- Simon Moss pointed out that Liam Henderson, the rail expert who attended the December meeting, attended a meeting the same week with the DfT about this. A presentation was given to the DfT on the early issues and opportunities for refranchising mentioned. Simon Moss will be sharing that presentation to Members.

Response to Question b)

The Committee discussed a detailed written response to Question b, which was contained within the agenda for this meeting:

Southeastern put in a submission to the DfT of which they have not been speedy in getting back to Southeastern and they are yet to receive a formal decision. Local MP Heidi Alexander has made representation to the DfT on the behalf of Southeastern. Mike Gibson suggested that if there is anything the Council, and this Committee, would like to do (perhaps a formal letter to Paul Maynard) to which would support Southeastern in this matter, it would be useful and beneficial. In terms of passenger numbers, they have increased by 40% since Southeastern were first awarded a franchise in 2006. Arguably, on the Metro lines the increase has been even more. The peak services in areas such as Lewisham are well over-ran yet it is hard to board the train, let alone get a seat. Particularly as most of the commuters are working people, it is imperative that we get more rolling stock.

Recommended: that the Mayor write to the DfT on behalf of Lewisham regarding the above matter.

Response to Question c)

Carole Davis raised the following points in response to this question:

TfL are about to provide a briefing for Councillors on affected wards along the route of the Bakerloo Line Extension, according to the Projects Team at TfL. The consultation phase will begin in February and will go on until April, but the briefings for Councillors will take place in advance of that. Simon Moss has already been working closely to arrange suitable dates for all Councillors in the wards which are affected. These briefings should provide Councillors with further detail about the happenings of the Extension. The Extension options are currently to run through Old Kent Road and New Cross. No formal word has been given yet as to whether this will extend beyond Lewisham. Simon pointed out that TfL and the GLA are very much aware of the Councils aspiration for the Bakerloo Line Extension to go beyond Lewisham and specifically down the Hayes line, so that point has been made very clearly- although at the moment they are looking at a 'first phase' to Lewisham. The consultation would specifically be about this phase and taking that part of the scheme forward.

Lewisham have been very clear that safeguards have to be in place to enable the Extension to go beyond Lewisham and in the right direction. There are some engineering aspects regarding stopping at Lewisham- for instance, overrun tunnels- so it would need to go beyond Lewisham to navigate effectively. We would want those overrun tunnels to point in the right direction. There is also a big opportunity to improve Lewisham station and to turn it into the interchange that it should be- so building in safeguarding and future measures for that purpose would be relative.

It was recommended that those Councillors attend this Committee meeting when this issue will be discussed.

In regards to its frequency and the timetable, unfortunately there will be no changes to the GTR Timetable until May 2018. What has changed is the number of the new class 7 trains that are operating. There is now also a total of 9 services through the Catford Loop in each direction- 18 services in total. There are a limited number of the Southeastern trains that stop additionally on the Kent mainline to Victoria, stopping at Crofton Park and Bellingham. There is a limited amount in use because of congestion and there is also a limit on how much the journey time can be increased.

At the beginning of the franchise, there was a lot of talk about drivers-Thameslink have been running and are continuing to run, what is largest driver recruitment and training programme on national rail services. 2 years ago in 2015, there were 327 drivers and 18 driver trainees. As of December 2016, there were 370 qualified drivers and 134 trainees. For a driver learning to drive a train from scratch takes typically 14 months and one of the constraints that we've had along the past 2 years and still have to a degree, is the fact that drivers must be trained with good drivers and trainers.

Regarding the new services, one of the key things of interest is how many trains will be called into stations along the Catford Loop during the morning peak and how many trains many will be calling into stations along the Catford Loop, southbound, in the evening peak. Larry will be forwarding a detailed comment of this to the Committee.

The Chair asked the Committee if they had any bus related questions, as there were some bus operators in attendance of the meeting.

Alan Hall raised the issue of the frequency of buses in the south of the boroughin particular, Grove Park, Bellingham and part of Catford, Whitefoot and Verdant Lane). There is a higher demand for some sort of service, perhaps a new one, and Cllr Hall asked if anything can be done in this area. Present bus operators noted that this is an issue for TfL to look into. Carole Davis stated that the network is under constant review and suggested formally putting such issues forward to TfL whether via email or in writing.

Conrad Bunyan mentioned his companies concern of the number of speed humps on Lewisham bus routes which cause some damage to buses and slow down services, and asked that Lewisham consider and update whether there are any upcoming changes to these speed tables. Simon Moss responded that there is a conflict with the road safety compliance in regards to speed and it is unlikely there will be a reduction on the amount of tables. However, the point of maintenance is useful, and a potential minor redesign could be looked into in the future.

The question of the quality and hybrid buses, every bus company in London is working with TfL to improve their buses, and this will increase over time. This improvement is inclusive of Lewisham buses.

The Chair thanked attendees for coming and encouraged them to put forward any concerns or questions to the clerk or Simon Moss for the next agenda.

The meeting finished at 8:24 p.m.

Agenda Item 2

PUBLIC TRANSPORT LIAISON COMMITTEE						
Report Title	DECLARATION	S OF INTEREST				
Key Decision				Item No. 2		
Ward						
Contributors	Chief Executive)				
Class	Part 1		Date: 12 January 2017			

Members are asked to declare any personal interest they have in any item on the agenda.

1 Personal interests

There are three types of personal interest referred to in the Council's Member Code of Conduct:-

- (1) Disclosable pecuniary interests
- (2) Other registerable interests
- (3) Non-registerable interests
- 2 Disclosable pecuniary interests are defined by regulation as:-
- (a) <u>Employment,</u> trade, profession or vocation of a relevant person* for profit or gain
- (b) <u>Sponsorship</u> –payment or provision of any other financial benefit (other than by the Council) within the 12 months prior to giving notice for inclusion in the register in respect of expenses incurred by you in carrying out duties as a member or towards your election expenses (including payment or financial benefit from a Trade Union).
- (c) <u>Undischarged contracts</u> between a relevant person* (or a firm in which they are a partner or a body corporate in which they are a director, or in the securities of which they have a beneficial interest) and the Council for goods, services or works.
- (d) Beneficial interests in land in the borough.
- (e) <u>Licence to occupy land</u> in the borough for one month or more.
- (f) <u>Corporate tenancies</u> any tenancy, where to the member's knowledge, the Council is landlord and the tenant is a firm in which the relevant person* is a

partner, a body corporate in which they are a director, or in the securities of which they have a beneficial interest.

Beneficial interest in securities of a body where:-(g)

- (a) that body to the member's knowledge has a place of business or land in the borough; and
- (b) either
 - (i) the total nominal value of the securities exceeds £25,000 or 1/100 of the total issued share capital of that body; or
 - (ii) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which the relevant person* has a beneficial interest exceeds 1/100 of the total issued share capital of that class.

(3) Other registerable interests

The Lewisham Member Code of Conduct requires members also to register the following interests:-

- (a) Membership or position of control or management in a body to which you were appointed or nominated by the Council
- (b) Any body exercising functions of a public nature or directed to charitable purposes, or whose principal purposes include the influence of public opinion or policy, including any political party
- Any person from whom you have received a gift or hospitality with an (c) estimated value of at least £25

(4) Non registerable interests

Occasions may arise when a matter under consideration would or would be likely to affect the wellbeing of a member, their family, friend or close associate more than it would affect the wellbeing of those in the local area generally, but which is not required to be registered in the Register of Members' Interests (for example a matter concerning the closure of a school at which a Member's child attends).

(5) Declaration and Impact of interest on members' participation

(a) Where a member has any registerable interest in a matter and they are present at a meeting at which that matter is to be discussed, they must declare the nature of the interest at the earliest opportunity and in any

^{*}A relevant person is the member, their spouse or civil partner, or a person with whom they live as spouse or civil partner.

event before the matter is considered. The declaration will be recorded in the minutes of the meeting. If the matter is a disclosable pecuniary interest the member must take not part in consideration of the matter and withdraw from the room before it is considered. They must not seek improperly to influence the decision in any way. Failure to declare such an interest which has not already been entered in the Register of Members' Interests, or participation where such an interest exists, is liable to prosecution and on conviction carries a fine of up to £5000

- (b) Where a member has a registerable interest which falls short of a disclosable pecuniary interest they must still declare the nature of the interest to the meeting at the earliest opportunity and in any event before the matter is considered, but they may stay in the room, participate in consideration of the matter and vote on it unless paragraph (c) below applies.
- (c) Where a member has a registerable interest which falls short of a disclosable pecuniary interest, the member must consider whether a reasonable member of the public in possession of the facts would think that their interest is so significant that it would be likely to impair the member's judgement of the public interest. If so, the member must withdraw and take no part in consideration of the matter nor seek to influence the outcome improperly.
- (d) If a non-registerable interest arises which affects the wellbeing of a member, their, family, friend or close associate more than it would affect those in the local area generally, then the provisions relating to the declarations of interest and withdrawal apply as if it were a registerable interest.
- (e) Decisions relating to declarations of interests are for the member's personal judgement, though in cases of doubt they may wish to seek the advice of the Monitoring Officer.

(6) Sensitive information

There are special provisions relating to sensitive interests. These are interests the disclosure of which would be likely to expose the member to risk of violence or intimidation where the Monitoring Officer has agreed that such interest need not be registered. Members with such an interest are referred to the Code and advised to seek advice from the Monitoring Officer in advance.

(7) Exempt categories

There are exemptions to these provisions allowing members to participate in decisions notwithstanding interests that would otherwise prevent them doing so. These include:-

- (a) Housing holding a tenancy or lease with the Council unless the matter relates to your particular tenancy or lease; (subject to arrears exception)
- (b) School meals, school transport and travelling expenses; if you are a parent or guardian of a child in full time education, or a school governor unless the matter relates particularly to the school your child attends or of which you are a governor;
- (c) Statutory sick pay; if you are in receipt
- (d) Allowances, payment or indemnity for members
- (e) Ceremonial honours for members
- (f) Setting Council Tax or precept (subject to arrears exception)

PUBLIC TRANSPORT LIAISON COMMITTEE							
Report Title	Questions Regarding Bus Issues						
Key Decision	No		Item No 4				
Ward	All	•	•				
Contributors	Committee Support Officer						
Class	Part 1		Date: 4 May 2017				

1. Summary

This report informs members of the questions put forward ahead of the meeting to be addressed either in writing or in person.

Question regarding bus issues.

- 1. When a number of different buses arrive at the same bus stop at the same time which happens often in Lewisham, often the buses further from the stop open their doors for passengers to get on and off and do not pull up at the stop. I have noticed on a number of occasions elderly people being left at the stop because of this practise. Please comment (Councillor Alan Till)
- 2. I'd like to ask bus operators Arriva (bus 194), Metrobus (bus 202) and Selkent buses (75 and 122)what are their plans for introducing low emission buses on routes running through Sydenham? Our request for a bus stop outside Boots in Sydenham Road has been refused again, or rather it has been suggested that the local authority might need to widen the pavement even more what are the prospects for this? Will the bus companies (Arriva and Metrobus) support our request? (Ilse Towler, Sydenham Society)
- 3. TfL/Lewisham Council: a number of residents have raised concern about speeding along Sangley Road, particularly buses. Is there any monitoring that has been done around this? Are there any measures that could be undertaken to further calm traffic speed?

 Are there plans for any additional 'live update' enabled bus stops to be delivered in Catford particularly those near the hospital?

 (Councillor James-J Walsh)
- **4.** Resident has contacted me regarding the bus stop in Molesworth Street for the routes 261, 273 etc. This seems to have equal number of buses listed but

smaller shelter and seating. So much so that I have also experienced the same issues as resident in terms of shelter. I'm not too bothered re seating but the resident is in their late 80s and sitting down is preferable.

(Councillor Hilary Moore)

5. May I have an update about Improving bus services in the south of the borough?

(Councillor Alan Hall)

- **6.** Could you provide details of the change to daytime and peak time capacity on the 176 bus through Lewisham with the change of contract? Are there figures on the current lack of demand on what appears to be a very well used service through Lewisham and Southwark. (Forest Hill Society)
- 7. Re TfL/London buses re route 284: Please report on the progress to installing a fixed bus stop opposite Phoebeth Road. The onboard announcement/display refers to "Ladywell Road/Chudleigh Road" but there is no bus stop; the next one (Gordonbrock Road) is over 400m away. If a fixed stop cannot be installed, is it possible for the drivers to be told to stop at that point if requested by passengers? There is a stretch of dropped kerbs at this point, so no parked cars to prevent a bus pulling in.

(Geoffrey Thurley, Ladywell Society)

- 8. Replacement of 172 & 343 buses with modern enviro-friendly vehicles when will this happen? There is also a frequent cancellation of 434 bus service especially in the evenings action is needed to improve service. (*Telegraph Ward Councillors*)
- **9.** If the 356 maintains the current diversion it means that a quadrant of my ward does not have a bus service to Bell Green. Can bus services comment on this please.

(Councillor Susan Wise)

10. The 176 bus route is out for tender, could TfL please reassure us that only the newest, least polluting buses are to be used through one of the dirtiest and most polluted areas in South London

(David Mackenzie, on behalf of Forest Hill Society)

Agenda Item 4

PUBLIC TRANSPORT LIAISON COMMITTEE							
Report Title	Questions Regarding Rail Issues						
Key Decision	No			Item No 3			
Ward	All						
Contributors	Committee Support Officer						
Class	Part 1		Date: 4 May 2017				

1. Summary

This report informs members of the questions put forward ahead of the meeting to be addressed either in writing or in person.

Question regarding rail issues.

1. Night service on **Overground** (Highbury to West Croydon) - when will this be introduced?

(Telegraph Ward Councillors)

2. Can I direct a question towards **South Eastern/Network Rail**- 'Has the railway given any consideration towards rebuilding, wholesale, Lewisham Station? Since it was constructed to serve a small market town in the mid-19th century it has become one of the most significant interchanges in south London, and is manifestly no longer large enough to serve the population using it.

(Roger Lewis, Chairman, The St. John's Society)

- 3. May I have an update on any works to improve the accessibility and frequency of the Catford Loop Line otherwise known as the 'Cinderella Line'? (Councillor Alan Hall)
- 4. Please ask **Network Rail & Southeastern** what plans they have to reopen and seek a retail/business tenant for the buildings adjacent to platform 1 at Catford Bridge Station, now that the Catford Green development has a large number of residents who commute daily from the station. (**Councillor John Muldoon**)
- 5. i) Can Southern rail guarantee the continuance of a direct service to Caterham from Sydenham/Forest Hill after 2018?ii) When will GTR (parent company of Southern) start their next consultation

period, and will the consultation process be less tortuous than the last one, which involved scanning through a huge document covering all their services? We would like a consultation document tailored to our area, at least, ideally to just our line

- iii) When will Norwood Junction station be improved (GTR and Network rail)?
- **iv)** Is there an update on the proposed 2018 timetable changes on Southern Railways including; withdrawal of direct services between Forest Hill and East Croydon and reduction of peak morning services from Forest Hill to London Bridge
- v) Can any additional information be provided on the proposed Bakerloo station at New Cross Gate, especially details of interchange between Overground and Bakerloo lines?

(Michael Abrahams, Forest Hill Society)

6. For Network Rail- Since the removal of trees from the section of railway embankment on the Catford loop between the Manwood Road bridge and Catford station, the increase in intrusive noise has been considerable. Goods trains pass through in the early hours disturbing sleep. Will Network Rail be installing any mitigation, such as wooden fences which are a feature of the embankment between Crofton Park station and the Manwood Road bridge?

(Geoffrey Thurley, Ladywell Society)

- 7. The performance of the London Overground has been poor since Arriva has taken over. According to Len's office it is on 91% reliability which is not good enough. Please comment (Councillor Paul Bell)
- 8. South-Eastern / Railtrack / Network Rail: Could thought be given to creating a second exit at the Southern end of the Ladywell Train-station on the Hayes Bound platform, to alleviate commuter jam at the rear of the train and spread passengers, particularly on fast-services to Ladywell throughout the Train? (Councillor James-J Walsh)
- 9. I have had some calls and discussions with fellow Southeastern Rail users following last week's (early February) issues which for four days affected Lee station and affected others for one or two days. Whilst we are back to relative normality an engineer advised me that the points between Lewisham and St Johns are long overdue major works and this is why the track had to be replaced completely a very long freight train not unusual, caused the damage but he suggested that without the necessary overhaul of that area a further issue was very likely. I wondered in view of the immense work being done at London Bridge etc, whether any planned works in the area described were planned? It is not the first time Lee has been affected even since Xmas. Nice to get a free coffee- but have claimed delay repay as might cover extra buses/petrol getting to and from work and to Council and other meetings last week

(Councillor Hilary Moore)

10. Unlike during previous Southern strikes, London Overground did not run any extra services, usually an additional 4 trains per hour. Could TfL please give a reason as to why and reassure us that extra services will run during future strikes

(David Mackenzie, Forest Hill Society)